Roll No.				Total No. of Pages : ()2

Total No. of Questions : 09

MCA (Sem.-1)

INFORMATION MANAGEMENT

Subject Code : MCA-101 (2012 Batch)

Paper ID : [B0128]

Time : 3 Hrs.

Max. Marks: 100

INSTRUCTION TO CANDIDATES :

- 1. SECTIONS-A, B, C & D contains TWO questions each carrying TWENTY marks each and students has to attempt any ONE question from each SECTION.
- 2. SECTION-E is COMPULSORY carrying TWENTY marks in all.
- 3. Use of non-programmable scientific calculator is allowed.

SECTION-A

- 1. What is Computer? Explain various generations of computer with their merits and demerits.
- 2. Explain the following :
 - (a) Working of Broadband
 - (b) Flash drives

SECTION-B

- 3. What is Data? How it is different from information? Explain various techniques to derive information.
- 4. Write notes on the following :
 - (a) Business Process Reengineering
 - (b) Strategic Management of information

SECTION-C

- 5. What is Information Security? What is its need? Explain how an information security is implemented in an organization.
- 6. What is Knowledge Management? Explain the procedure to design a knowledge management system.

SECTION-D

- 7. What is need of office automation? Explain the role of Word Processing and Email client in the process of office automation.
- 8. Explain the following :
 - (a) Content Management System and Architecture.
 - (b) Merits and demerits of office automation.

SECTION-E

9. Answer briefly :

- i) List various input and output devices.
- ii) What are different types of file formats?
- iii) What are application and system software?
- iv) What is need of Telecommunication?
- v) What are various methods of data collection?
- vi) Explain strategic design of MIS.
- vii) What are different types of decisions?
- viii) Discuss the scope of business intelligence.
- ix) List various characteristics of knowledge management system.
- x) List various characteristics of MIS.